



## HelloWorks Unveils Conditional Logic, Now Powering More Intelligent Document Workflows

February 26, 2019

### Speed-Up Form Completion Rates and Improve Your Customer Experience with Forms That Show or Hide Fields Based on Real-Time Inputs

SAN FRANCISCO--(BUSINESS WIRE)--Feb. 26, 2019-- HelloSign today unveils an updated version of HelloWorks, the company's workflow automation product, complete with no-code conditional logic functionality available to all HelloWorks users (free and paid) in the form builder. This allows questions or information presented in a form to dynamically change based on real-time input from form-fillers. In addition, HelloWorks now offers shareable links, a new way to launch a HelloWorks workflow to a group of participants without having to explicitly send it to each individual. HelloWorks is built on the HelloSign software platform that enables businesses to build, send, automate and manage document-centric workflows. Customers using HelloWorks today are seeing up to 3X faster turnaround times on workflows directly related to revenue compared to prior methods in addition to seeing completion rates of forms increase from 70% up to 96%.

To learn more about HelloWorks, visit [www.hellosign.com/products/helloworks](http://www.hellosign.com/products/helloworks)

The ability to utilize conditional logic is available inside the HelloWorks Portal for all plans (free and paid), giving customers the ability to add in conditional rules (if / then questions) with a few clicks when building a HelloWorks form. The use of conditional logic in forms makes it incredibly simple for HelloWorks customers to give their users a delightful form-filling experience, even with sophisticated workflows. With conditional logic, workflow builders can hide or eliminate questions not relevant to their end-users with a few clicks. For example, if an end-user filling out a HelloWorks form checks a box signifying they are male, then following questions related to being pregnant can be omitted from the experience. If that same end-user answers a question signifying they are a smoker, then additional health questions related to smoking can surface. This is particularly helpful for forms like W-9s when there are multiple decision points that spark a unique set of following questions or information (selecting "Individual" vs. "Business" will trigger a very different set of follow up questions). HelloWorks users can utilize conditional logic on any workflow in the Portal, enabling their end-users to enjoy an abbreviated and guided user experience in addition to increasing the completion rate on business-critical forms.

Shareable links allow workflow creators to publish publicly accessible links that can dynamically trigger a new workflow when clicked. This allows HelloWorks users to make workflows available to a group of participants without having to explicitly send it to each individual. This feature comes in handy for single-participant workflows like NDAs or waivers that are standard, often need to be sent to a large group of people, but need to be filled out and signed by each person individually. HelloWorks users can be assured that anyone who has access to the shareable link will be taken to the latest version of the workflow. HelloWorks customers can also disable the shareable link at anytime if there is a time constraint associated with the workflow.

"The experience of filling out forms is incredibly frustrating because the world took the paper and brought it to the internet — ie, PDFs. PDFs don't take advantage of web capabilities and are terrible on mobile devices. HelloWorks changes this by allowing anyone to take advantage of a completely reimagined approach to both how we design forms, and the experience of filling them out," says Joseph Walla, CEO and Co-founder of HelloSign. "Adding conditional logic and shareable links to the HelloWorks feature set aligns with our vision to make the experience of filling out and signing documents dramatically more intelligent and up to par with the demands of today's businesses."

HelloWorks is an intelligent workflow solution that makes it possible for the first time to turn any document or form into a personalized, dynamic experience for the signer. With HelloWorks, the experience of filling out a form and associated workflows are completely reimagined, presenting individuals with a streamlined form experience that only surfaces information relevant to them, never asks the same question twice and dynamically changes based on real-time inputs from users. This delivers more power and flexibility than ever before to both the individuals filling out the documents, and the businesses that receive them.

With HelloWorks, information that was once stuck in static PDFs can flow to whatever systems, applications, and databases need it. The HelloWorks experience is responsive, which means it's easy to fill out required information on any device. Complex and static workflows are made dynamic with conditional logic, data validation, and the ability to plug in APIs for real time look-ups. HelloWorks eliminates PDFs from processes ranging from the simplicity of contract signatures to the complexity of enterprise workflows, providing truly digital enterprise workflow for the first time.

Benefits of HelloWorks:

- **Decreased Turnaround Time, Increase Speed of Business:** Critical agreements and forms get completed up to 3x faster with up to 10x more accuracy than traditional eSignature.
- **Build and Automate Workflows with Ease.** Simply drag and drop components from the toolbox to create a new form or map to an existing form. The HelloWorks portal empowers anyone to build document workflows in minutes without technical experience.
- **Data Validation.** Prevent form signers from making errors by applying data validation to appropriate form fields. For example, if a social security number field is present, workflow builders can set a rule to make sure signers can only use numbers in that field.
- **Unlock Data:** HelloWorks unlocks any form-filled data by eliminating PDFs, enabling data to flow freely into any desired system.
- **A Better Experience for End-Users :** Recipients will no longer need to pinch and zoom on their mobile device to navigate through a tedious PDF. Instead they will get a personalized, guided experience with questions only relevant to them and will never be asked for the same information twice.

HelloSign simplifies work for millions of individuals. Over 80,000 customers world-wide trust the HelloSign platform – which includes eSignature, digital workflow and electronic fax solutions with [HelloSign](#), [HelloWorks](#) and [HelloFax](#) – to automate and manage their most important business transactions. For more information visit <http://www.hellosign.com>.

View source version on businesswire.com: <https://www.businesswire.com/news/home/20190226005344/en/>

Source: HelloSign, a Dropbox Company

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